

Public Document Pack

Date of meeting Monday, 22nd April, 2024
Time 10.00 am
Venue Astley Room - Castle
Contact Geoff Durham 742222



**NEWCASTLE
UNDER LYME**
BOROUGH COUNCIL

Castle House
Barracks Road
Newcastle-under-Lyme
Staffordshire
ST5 1BL

Licensing Sub-Committee

AGENDA

PART 1 – OPEN AGENDA

- 1 APPOINTMENT OF CHAIR
- 2 APOLOGIES
- 3 DECLARATIONS OF INTEREST

Appendix A - Natural Justice Guidance Notes

Appendix B - Human Rights Guidance Notes

Appendix C - Procedure to be followed by the Sub-Committee

- 4 APPLICATION FOR A REVIEW OF A CLUB PREMISES CERTIFICATE (Pages 9 - 84)

Members: Councillors Heesom, Whieldon and Hutchison

Members of the Council: If you identify any personal training/development requirements from any of the items included in this agenda or through issues raised during the meeting, please bring them to the attention of the Democratic Services Officer at the close of the meeting.

Meeting Quorums :- Where the total membership of a committee is 12 Members or less, the quorum will be 3 members....Where the total membership is more than 12 Members, the quorum will be one quarter of the total membership.

SUBSTITUTE MEMBER SCHEME (Section B5 – Rule 2 of Constitution)

The Constitution provides for the appointment of Substitute members to attend Committees. The named Substitutes for this meeting are listed below:-

Substitute Members:

Contacting the Council:

Switchboard 01782 717717 . Text 07800 140048

Email webmaster@newcastle-staffs.gov.uk.

www.newcastle-staffs.gov.uk

If you are unable to attend this meeting and wish to appoint a Substitute to attend on your place you need to identify a Substitute member from the list above who is able to attend on your behalf

Officers will be in attendance prior to the meeting for informal discussions on agenda items.

NOTE: IF THE FIRE ALARM SOUNDS, PLEASE LEAVE THE BUILDING IMMEDIATELY THROUGH THE FIRE EXIT DOORS.

ON EXITING THE BUILDING, PLEASE ASSEMBLE AT THE FRONT OF THE BUILDING BY THE STATUE OF QUEEN VICTORIA. DO NOT RE-ENTER THE BUILDING UNTIL ADVISED TO DO SO.

GUIDANCE NOTES

NATURAL JUSTICE AND FAIRNESS

These are the principles used in the determination of just or fair processes and stem from the common law legal system.

According to Roman law, certain basic legal principles were so obvious that they should be applied universally without the need to be enacted into the law.

The rules of natural justice are now regularly applied by courts in both common law and civil law jurisdictions.

Natural justice operates on the principles that man is basically good, that a person of good intent should not be harmed and one should treat others as they would like to be treated.

Natural justice includes the notion of procedural fairness and may incorporate the following guidelines:-

- A person accused of a crime, or at risk of some form of loss, should be given adequate notice about the proceedings (including any charges);
- A person making a decision should declare any personal interest they may have in the proceedings;
- A person who makes a decision should be unbiased and act in good faith. He therefore cannot be one of the parties in the case, or have an interest in the outcome. This is expressed in the Latin maxim, *nemo iudex in causa sua*: “no man is permitted to be judge in his own cause”;
- Proceedings should be conducted so they are fair to all the parties – expressed in the Latin maxim, *audi alteram* : “let the other side be heard”;
- Each party to a proceeding is entitled to ask questions and contradict the evidence of the opposing party;
- A decision-maker should take into account relevant considerations and extenuating circumstances, and ignore irrelevant considerations;
- Justice should be seen to be done. If the community is satisfied that justice has been done they will continue to place their faith in the courts.

Where a person’s legal rights are concerned, the principles of natural justice are bolstered by Article 6 of the European Convention on Human Rights which is now incorporated into domestic law.

THE RULE AGAINST BIAS

It is elementary to the rules of natural justice that the deciding body is to be free from bias.

The rule is that the body must be and be seen to be impartial, independent and disinterested.

There are two broad categories of bias:

- (a) Actual Bias: when the decision-maker has an economic interest in the outcome of the case (also known as a material or pecuniary interest) subject to the De Minimum doctrine;
- (b) Reasonable Apprehension: unbiased appearance is an essential part of procedural fairness. The test is whether, having regard to the circumstances, a well informed person (“reasonably informed bystander”) would consider that the interest might have an influence on the exercise of the decision-maker’s duties.

GUIDANCE NOTES

HUMAN RIGHTS ACT 1998

In considering allegations against Members you should have regard to the provisions of the Human Rights Act 1998 which embody the rules of natural justice.

Rights and Freedoms to be considered when determining matters

ARTICLE 6: RIGHT TO A FAIR TRIAL

1. In the determination of his civil rights and obligations or of any criminal charge against him, everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law. Judgement shall be pronounced publicly, but the press and public may be excluded from all or part of the trial in the interest of morals, public order or national security in a democratic society, where the interests of juveniles or the protection of the private life of the parties so require, or to the extent strictly necessary in the opinion of the court in special circumstances where publicity would prejudice the interests of justice.
2. Everyone charged with a criminal offence shall be presumed innocent until proved guilty according to law.
3. Everyone charged with a criminal offence has the following minimum rights:
 - (a) to be informed promptly, in a language which he understands and in detail, of the nature and cause of the accusation against him;
 - (b) to have adequate time and facilities for the preparation of his defence;
 - (c) to defend himself in person or through legal assistance of his own choosing or, if he has not sufficient means, to pay for legal assistance, to be given it free when the interests of justice so require;
 - (d) to examine or have examined witnesses against him and to obtain the attendance and examination of witnesses on his behalf under the same conditions as witnesses against him;
 - (e) to have the free assistance of an interpreter if he cannot understand or speak the language used in court.

ARTICLE 8: RIGHT TO RESPECT FOR PRIVATE AND FAMILY LIFE

1. Everyone has the right to respect for his private and family life, his home and his correspondence.
2. There shall be no interference by a public authority with the exercise of this right except such as is in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well being of the country, for the prevention of disorder or crime, for the protection of health or morals, or for the protection of the rights and freedoms of others.

ARTICLE 10: FREEDOM OF EXPRESSION

1. Everyone has the right to freedom of expression. These rights shall include freedom to hold opinions and to receive and impart information and ideas without interference by public authority and regardless of frontiers. This Article shall not prevent States from requiring the licensing of broadcasting, television or cinema enterprises.

2. The exercise of these freedoms, since it carries with it duties and responsibilities, may be subject to such formalities, conditions, restrictions or penalties as are prescribed by law and are necessary in a democratic society, in the interests of national security, territorial integrity or public safety, for the prevention of disorder or crime, for the protection of health or morals, for the protection of the reputation or rights of others, for preventing the disclosure of information received in confidence, or for maintaining the authority and impartiality of the judiciary.

ARTICLE 14: PROHIBITION OF DISCRIMINATION

The enjoyment of the rights and freedoms set fourth in this Convention shall be secured without discrimination on any ground such as sex, race, colour, language, religion, political or other opinion, national or social origin, association with a national minority, property, birth or other status.

NB This is not a substantive right, but comes into play if other rights are likely to have been infringed. The prohibition is wide, but not exhaustive

ARTICLE 1: OF THE FIRST PROTOCOL PROTECTION OF PROPERTY

Every natural or legal person is entitled to the peaceful enjoyment of his possessions. No one shall be deprived of his possessions except in the public interest and subject to the conditions provided for by law and by the general principles of international law.

The preceding provisions shall not, however, in any way impair the right of a State to enforce such laws as it deems necessary to control the use of property in accordance with the general interest or to secure the payment of taxes or other contributions or penalties.

NB Possessions, in this context, includes the right to apply for a licence, the right to hold and retain a licence and the goodwill of a business.

NOTE In this context it is also particularly important for members to observe the rule against bias.

PROCEDURE TO BE FOLLOWED BY THE LICENSING SUB-COMMITTEE

NOTE:

All hearings will normally be held in public. However, the Licensing Sub-Committee may exclude the public from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing or that part of the hearing taking place in public. A party or that party's representatives may be treated as a member of the public and therefore excluded from the meeting for all or part of the hearing, and all parties have the right to be represented and to call witnesses.

The Clerk to the Committee will have the right to ask questions on behalf of the Committee of any party to the proceedings.

PROCEDURE:

1. The Chair of the Sub-Committee will open the meeting and introduce the members of the committee and call upon the parties to identify themselves and their representatives and to identify any witnesses they intend to call.
2. The Chair of the Sub-Committee will call upon the Clerk to the Committee to explain to the parties the procedures which will be followed at the hearing. Unless the Chair directs otherwise, each party will normally have a maximum period of one hour in which to give further information and call any witnesses in support of their case. In every case, all parties will have an equal maximum period.
3. The Chair of the Sub-Committee will then normally call upon the interested party or the responsible authority which has made a relevant representation against the grant of an application to provide evidence in support of their representation.
4. The applicant will then have an opportunity to question that person
5. Members of the Sub-Committee will then have the opportunity to question that party or responsible authority.
6. Any person who has made relevant representations will then call any witness in support.
7. The applicant will then have an opportunity to question that witness.
8. Members of the Sub-Committee will then have the opportunity to question that person.
9. Stages 6 to 8 will then be repeated for each person making relevant representations.
10. The applicant will then have the opportunity to give evidence in response to the application and in response to the relevant representations which have been made.
11. The interested party or responsible authority will then have an opportunity to question the applicant.

Appendix C

12. Members of the Sub-Committee will then have the opportunity to question the applicant.
13. Stages 10 to 12 will be repeated for any witnesses on behalf of the holder of the applicant.
14. The interested party or responsible authority will have the right to address the sub committee.
15. The applicant will have the right to address the Sub-Committee in summing up his case.
16. All parties will then leave the room while the Sub-Committee consider their decision.
17. The Sub-Committee will normally make their determination at the conclusion of the hearing, but when this is not possible, will make its determination within the period of five working days beginning with the day on which the hearing was held.



NEWCASTLE-UNDER-LYME BOROUGH COUNCIL

CORPORATE LEADERSHIP TEAM'S REPORT TO

Licensing Sub-Committee

Monday 29 January 2024

Report Title: Application for a review of a Club Premises Certificate

Submitted by: Service Director – Regulatory Services

Portfolios: Finance, Town Centres and Growth

Ward(s) affected: Town

Purpose of the Report

To inform the sub-committee of a new application received for the review of a premises licence.

Recommendation

That:

In accordance with the Licensing Act 2003, the statutory guidance and the Council's own Statement of Licensing Policy the Sub-Committee must consider the Premises Licence application and have regard to the four licensing objectives, as below, when making its decision:

- (i) The Prevention of Crime and Disorder**
- (ii) Public Safety**
- (iii) The Prevention of Public Nuisance**
- (iv) The Protection of Children from Harm**

Reasons

An application was received on 7 November 2023 for the review of a club premises certificate under the Licensing Act 2003, for Wolstanton Social Club, Pitgreen Lane, Wolstanton, Newcastle-under-Lyme, Staffordshire. ST5 0DB from a local resident. Further relevant representations have also been received from local residents, members of the club and responsible bodies.

1. Background

1.1 The information relating to this application is as follows:

Applicant:	Mr John Glover
Address:	34 Pitgreen Lane, Wolstanton, Newcastle. ST5 0DB
Premises:	Wolstanton Social Club
Location:	Pitgreen Lane, Wolstanton, Newcastle. ST5 0DB
Premises number:	011951

1.2 This matter was originally due to be heard on 29 January 2024, but the decision was taken to postpone the meeting due planned mediation being agreed by both parties. However, the subsequent mediation was unsuccessful and therefore the new review hearing scheduled.

1.3 An application has been received for the review of a club premises certificate. A copy of this is attached as **Appendix A**. Mr Glover a local resident, has submitted the review application

under the grounds of, the prevention of crime and disorder and the prevention of public nuisance. He states there have been multiple incidents of anti-social behaviour reported to the Council from 2018 to present day.

1.4 Mr Glover has submitted numerous complaint to the Council regarding the behaviour of Wolstanton Social Club and its patrons since 2018, which have included smoking in an enclosed area, urinating in a public place, noisy patrons leaving the premises and lingering at the entrance of the building after leaving the premises.

1.5 During the consultation period eight valid representations were received. Mr and Mrs Dixon, local residents, stated concerns in relation to unsociable behaviour of patrons and staff which they believe has been an issue for several years. A copy of the representation is attached as **Appendix B**. Their core concerns are patron's congregating at the front of the building whilst waiting for transport at the end of the evening, smoking, patrons talking loudly and using unacceptable language. They have also witnessed patrons urinating in the premises carpark. Mr and Mrs Dixon have previously submitted several complaints to the club and the local authority. Extracts from those complaints on record are attached as **Appendix C1-3**. All complaints were investigated by the local authority with the club being informed and closed without any enforcement action being taken.

1.6 Representations in support of the club was received from Cllr Richard Gorton and is attached as **Appendix D1**, Steve Jones attached as **Appendix D2**, Mark Porter as **Appendix D3**, Sharon Rogers as **Appendix D4** and Anthony Barrett as **Appendix D5**.

1.7 Representation from the Council's Environmental Health department was submitted on the basis of the licensing objectives concerned with the Prevention of Public Nuisance and Prevention of Crime and Disorder. A copy of this is attached as **Appendix E1**. Following several complains of anti-social behaviour on the premises and an investigation the Environmental Health department issued a Community Protection Warning was issued on 29 June 2023. This has been appealed by the Club but at the time the report was written no date had been set for a court hearing. A copy of the Community Protection Warning is attached as **Appendix E2**. Complaints and evidence continued to be received following the warning which resulted in the issue of a Community Protection Notice being issued on 13 October 2023. This has also been appeal against and a date for the hearing has yet to be arranged. A copy of the Community Protection Notice is attached as **Appendix E3**.

1.8 Representation provided by Lisa Roberts from Staffordshire Police Licensing and Detective Sergeant Kramer Caldwell are attached as **Appendix F1-F2**. The visit log dated 25 August 2021, explains the issues raised at that time and the measures that were agreed with the Club to help limit further issues and complaints. A mediation session with seven residents took place following this visit.

1.9 Wolstanton Social Club have held a Club Premises licence since 27 June 2005, and has approximately 260 members. Due to the premises close proximity to residential dwellings the Club has been in receipt of multiple complaints over the years, which has led to them introducing several measure to try and resolve the issues. Although the budget is tight the Club have installed sound proofing on the back door, acoustic shutters, built a new external boundary wall, created a new smoking area at the side of the club and advised members not to use the front porch. The Council issued the Club with an incident log and asked for this to be used on all occasions when people are challenged and moved from smoking at the front doorway. The Club have tried using Security Industry Authority (SIA) door staff in the past but found this not to be the best solution for members and was very costly. CCTV is fitted both internally and externally with approximately eight cameras and the data is stored for up to 90 days.

1.10 A site location plan of the premises is attached as **Appendix G** The premises is

highlighted in red.

1.11 A copy of the current club premises certificate is attached as **Appendix H**.

2. **Issues**

2.1. The Licensing Act 2003 requires the Council to carry out its various licensing functions so as to promote the following four licensing objectives;

- (i.) The Prevention of Crime and Disorder
- (ii.) Public Safety
- (iii.) The Prevention of Public Nuisance
- (iv.) The Protection of Children from Harm

2.2. The Licensing Act 2003 requires the Council to publish a "Statement of Licensing Policy" that set out the policies the Council will generally apply to promote the licensing objectives when making decisions on applications made under the Act. Copies of the Council's Statement of Licensing Policy and the Government's Statutory Guidance are available online and linked below.

2.3. In making their decision on the application the Sub-Committee are obliged to have regard to the Statutory Guidance and the Council's own Statement of Licensing Policy. The Sub-Committee must also have regard to the representations made and the evidence heard at the hearing. However, the Sub-Committee must disregard any representations that do not relate to the promotion of the four licensing objectives.

3. **Proposal**

3.1 The Sub-Committee, where it considers that action under its statutory powers is appropriate, may take any of the steps outlined at section 5.1 of the report for the promotion of the four licensing objectives.

3.2 For this purpose the conditions of the certificate are modified if any of them are altered or omitted or any new condition is added.

3.3 The Sub-Committee are asked to note that they may not modify the conditions or take any other steps merely because they consider it desirable to do so. Any action taken must be appropriate in order to promote the licensing objectives.

4. **Reasons for Proposed Solution**

4.1 To ensure that the Council promote the licensing objectives in accordance with their statutory duty.

5. **Options Considered**

5.1 The relevant options considered in relation to this application are:

- a.) to modify the conditions (including timings) of the certificate;
- b.) to exclude a qualifying club activity from the scope of the certificate;
- c.) to suspend the certificate for a period not exceeding three months; or
- d.) withdraw the certificate

6. **Legal and Statutory Implications**

6.1 To power to apply for a review of a club premises certificate falls under Section 87 of the Licensing Act 2003.

6.2 Hearings will be carried out in a fair, proportionate and consistent manner in line with:

Article 6(1) guarantees an applicant a fair hearing
Article 14 guarantees no discrimination

7. **Equality Impact Assessment**

7.1 Not applicable

8. **Financial and Resource Implications**

8.1 All parties have the right to appeal the decision at the Magistrates Court, and then onwards to the Crown Court, and if successful could apply for the award of costs.

9. **Major Risks**

9.1 None identified

10. **UN Sustainable Development Goals (UNSDG)**

10.1



11. **Key Decision Information**

11.1 Not applicable

12. **Earlier Cabinet/Committee Resolutions**

12.1 The Licensing Committee has previously resolved to have regards to its Licensing Policy.

13. **List of Appendices**

- 13.1 **Appendix A** – Application form
Appendix B – Mr and Mrs Dixon representation
Appendix C1 – Extracts from previous complaints
Appendix C2 – Extracts from previous complaints
Appendix C3 – Extracts from previous complaints
Appendix D1 – Patrons representation Cllr Gorton
Appendix D2 – Patrons representation Steve Jones
Appendix D3 – Patrons representation Mark Porter
Appendix D4 – Patrons representation Sharon Rogers
Appendix D5 – Patrons representation Anthony Barrett
Appendix E1 – Environmental Health representation,
Appendix E2 – Community Protection warning letter
Appendix E3 – Community Protection Notice
Appendix F1 – Police representation
Appendix F2 – Police representation
Appendix G – Premises location plan
Appendix H – Club premises certificate

14. **Background Papers**

14.1 [Licensing Policy 2020-25](#)

14.2 [Licensing Act 2003 Statutory Guidance](#)

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**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I John Glover

(Insert name of applicant)

(delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
Wolstanton Social Club Pitgreen Lane Wolstanton	
Post town Newcastle	Post code (if known)

Name of premises licence holder or club holding club premises certificate (if known)

Number of premises licence or club premises certificate (if known)
Unknown

Part 2 - Applicant details

I am John Glover

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

Glover

First names

John

Please tick ✓ yes

I am 18 years old or over **Over 18**

Current postal address if different from premises address

34 Pitgreen Lane
Wolstanton
Newcastle
Staffordshire

ST5 0DB

Post town

Newcastle

Post Code

ST5 0DB

Daytime contact telephone number

01782 765714

E-mail address (optional)

jgg.quiaudetrenidet@outlook.com

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- 1) the prevention of crime and disorder ✓
 - 2) public safety
 - 3) the prevention of public nuisance ✓
 - 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 2)

The prevention of crime and disorder

The prevention of public nuisance

Please provide as much information as possible to support the application (please read guidance note 3)

Multiple incident of Anti Social Behaviour reported to Newcastle under Lyme Council from 2018 to present date

Newcastle under Lyme Council Issued a Community Protection Warning on 29th June 2023

Between the issuing of the Community Protection Warning (29th June 2023) and the Community Protection Notice (13th October 2023) there were more than eighty incidents of ASB reported to Newcastle under Lyme Council

Newcastle under Lyme issued a Community Protection Notice on 13th October 2023

Since the Community Protection Notice was served I have reported the following:

- 13th October 2023 @ 23.23 Loud male and female voices
@ 23.49 Loud male and female voices. The entrance to the Clubs' car park has a barrier preventing vehicles entering. A taxi parks directly in front of my property meaning that the noise is more intrusive.
@ 23.53 Loud voices
@ 23.54 Loud male and female voices
- 17th October 2023 @ 23.39 Male shouting
- 19th October 2023 @ 23.19 Loud male voices
- 20th October 2023 @ 22.40 Loud male shouting
- 21st October 2023 @ 10.47 Loud male voices
- 22nd October 2023 @ 15.05 Loud Male voices
@ 15.36 Loud male voice
@ 15.41 Loud male and female voices and a child screaming
@ 16.19 Female shouting loud male voice
- 23rd October 2023 @ 22.41 Loud banging unknown source female shouting
- 24th October 2023 @ 21.52 Loud voices then female shouting Loud unidentified noise
@ 22.48 Loud male
@ 23.19 Loud male voice and car being revved car doors being slammed
- 25th October 2023 @ 22.45 Loud voices car doors slamming.
- 26th October 2023 @ 22.30 Loud voices car doors slamming.
- 28th October 2023 @ 00.13 Loud male voice..
- 30th October 2023 @ 22.43 Loud male voice car doors slamming.
@ 22.53 loud male voices loud laughter loud female
@ 23.31 Loud male voice
- 31st October 2023 @ 23.22 Male shouting
- 1st November 2023 @ 22.37 Loud male voice.

4th November 2023 @ 00.03 Loud male and female voices as the club is being closed. Car
leaves at 00.06
@ 00.07 Car arrives and remaining patrons leave.

Video evidence was supplied to Newcastle under Lyme Councils' environmental department to support the validity of each reported case.

Please tick ✓ yes

Have you made an application for review relating to the premises before

NO

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ✓
- I understand that if I do not comply with the above requirements my application will be rejected ✓

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

J Glover

Date 6th November 2023

Capacity Applicant

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)	
Post town	Post Code
Telephone number (if any)	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

6. This is the address which we shall use to correspond with you about this application.

34 Pitgreen Lane
Wolstanton
Newcastle
Staffordshire
ST5 0DB

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Mr & Mrs Dixon
32 Pitgreen Lane
Wolstanton
ST5 0DB
22/11/2023

NEWCASTLE-UNDER-LYME BOROUGH COUNCIL	
DATE RECEIVED	
23 NOV 2023	
REPLY NEEDED YES/NO	DATE OF REPLY
DEALT WITH BY	FILE REF:

Ref:- License Review of Wolstanton Social Club

We wish to add our concern to the unsociable behaviour of patrons and staff of the above club, this has been an ongoing issue for several years. In the past we have made several complaints to both the club and the council and nothing has been done.

Our main concerns are staff allowing the patrons to congregate at the front of the building during the evening smoking, talking and shouting loudly and using bad language. At the end of the evening people are left outside waiting for transport, there are no club staff available to monitor the noise and on several occasions people have been seen using the alleyway between the car park and the houses as a toilet. Most of these issues occur when the club hire out the main room for parties. The committee members are stating that this club has been on this site for over seventy years which is right but also these houses have been here for over ninety years so when we make any complaints they state if you buy a house opposite a club what do you expect. Just please consider the residents.

Yours Truly

Mr & Mrs Dixon

Melanie Steadman

From: Amanda Jones
Sent: 24 November 2023 10:21
To: Matthew Burton; Julie Moore; Melanie Steadman; Claire Ryles
Subject: [UNCLASSIFIED] RE: Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Hi,

There are three complaints on Service requests: R/

Client Name: Dixon 116312 / 097027 / 084433

Mandy

Mrs Amanda Jones
Licensing Administrator

Working days Tuesday, Wednesday, Thursday, Friday Regulatory Services Newcastle-under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL

If you require any support at this difficult time then please visit: [Cost of living support](#) We value feedback on our service – please click here to have your say www.newcastle-staffs.gov.uk It takes 24 trees to produce 1 tonne of paper -think before you print!

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-----Original Message-----

From: Matthew Burton <Matthew.Burton@newcastle-staffs.gov.uk>
Sent: 24 November 2023 09:50
To: Amanda Jones <Amanda.Jones@newcastle-staffs.gov.uk>; Julie Moore <Julie.Moore@newcastle-staffs.gov.uk>; Melanie Steadman <Melanie.Steadman@newcastle-staffs.gov.uk>; Claire Ryles <Claire.Ryles@newcastle-staffs.gov.uk>
Subject: [UNCLASSIFIED] RE: Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Thank you. I can see it is in the WSC sub-folder for us to review.

Julie/Mel/Claire - it suggests that they have made complaint to the Council previously. I haven't searched but to my knowledge they have not. It will be worth having a search on APP

Matt Burton
Licensing Administration Team Manager – Regulatory Services Newcastle-under-Lyme Borough Council
01782 717717
www.newcastle-staffs.gov.uk

If you require any support at this difficult time then please visit: <https://www.newcastle-staffs.gov.uk/costofliving>

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-----Original Message-----

From: Amanda Jones <Amanda.Jones@newcastle-staffs.gov.uk>
Sent: 24 November 2023 08:52
To: Matthew Burton <Matthew.Burton@newcastle-staffs.gov.uk>; Julie Moore <Julie.Moore@newcastle-staffs.gov.uk>; Melanie Steadman <Melanie.Steadman@newcastle-staffs.gov.uk>; Claire Ryles <Claire.Ryles@newcastle-staffs.gov.uk>
Subject: [UNCLASSIFIED] Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Hi guys,

Complaint Dixon/Wolstanton Social Club in Scanned Post.

Many thanks

Mand

Mrs Amanda Jones
Licensing Administrator
Working days Tuesday, Wednesday, Thursday, Friday Regulatory Services Newcastle-under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL

If you require any support at this difficult time then please visit: Cost of living support We value feedback on our service – please click here to have your say www.newcastle-staffs.gov.uk It takes 24 trees to produce 1 tonne of paper -think before you print!

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Complaint received 15/09/2014 from Mrs Dixon of 32 Pitgreen Lane.

Ref: R/084433

Details of complaint:

I as a long time resident of Pitgreen Lane am begging you to help us over the continues noise coming from the Social Club. On Saturday 6th September was again a very rowdy and noisy evening we had to shut all our windows before we went to bed but you could still here the loud music and people that were out on the car park supposedly smoking but were also drinking, shouting swearing. Just after midnight our next door neighbour went across to ask them to turn the music to reasonable level nothing happened and it was after one am before in went quite. This is an on going problem and that the members of the committee do not seem to be bothered about the effect it is having on the local resident but then again they don't live in the lane and I believe some do not live in the area of Wolstanton. We know believe they are planning to have live entertainment on a Friday night starting some time in September !!!!

PLEASE CAN YOU HELP

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Complaint received 03/04/2016 from Mrs Dixon of 32 Pitgreen Lane, as part of a planning application consultation.

Ref: R/097027

Details of complaint:

To: Planning Applications

Subject: Comments for Planning Application 16/00209/FUL

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 2:48 PM on 03 Apr 2016 from Mrs Christine Dixon.

Application Summary

Address: Wolstanton Social Club Pitgreen Lane Wolstanton, Newcastle Under Lyme Staffordshire ST5 0DQ

Proposal: Erection of a two storey side extension

Customer Details

Name: Mrs Christine Dixon

Email:

Address: 32 Pitgreen Lane, Wolstanton, Newcastle Under Lyme,

Staffordshire ST5 0DB

Comments Details

Commenter

Type: Member of Public

Stance: Customer objects to the Planning Application

Reasons for comment:

Comments: We wish to convey some concern's about this extension because of the amount of car parking spaces that are available, at the moment there is 17 spaces and withreference to the plans they would lose at least three At this present time parking is progressively getting worse even before this extension has been constructed. The social club was built in a quite residential area where the local people could enjoy the facilities of the club, but now the changes are having a big affect on both the residence and the club members. The effect on the residence is the amount of cars in and around the streets, the noise of very loud music the noise from the people attending these functions and because of the no smoking policy they all congregate outside at the front of the building smoking and talking very loudly. The effect on the members is that three times a week which is Friday, Saturday and Sunday they have little or no access to the main rooms because of the party booking's. So we are asking you to consider not just the building of this extension but all the other problems that go with it and the effect it is having not only on the residence of Pitgreen Lane but all the streets around the club.

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Complaint received 03/06/2019 from Mrs Dixon of 32 Pitgreen Lane.

Ref: R/116312

Details of Complaint: Pitgreen lane social club, Friday pm they had a live band performing, and at 11.50pm residents were woken as shouting and fighting was taking place as people spilled out of the club, there didn't appear to be a security to deal with it or members of staff from the club trying to break it up. Says there is CCTV on the car park so the club would of been aware of the fracas. Says it has happened before and residents have report this before but no one cares that residents live here.

Type of Premises: Licensed Premises (Alcohol)

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From: Richard Gorton [REDACTED]
Sent: 02 December 2023 14:57
To: licensing
Subject: Wolstanton Social Club, Pitgreen Lane, Wolstanton, Newcastle-under-Lyme, ST5 ODB – Review of License

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Licensing Officers,

I would like the representation below to be brought to the attention of the Licensing Committee when the application to review the license held by Wolstanton Social Club is considered.

Cllr. Richard Gorton

Wolstanton Social Club, Pitgreen Lane, Wolstanton, Newcastle-under-Lyme, ST5 ODB – Review of License

I understand that the license held by Wolstanton Social Club, Pitgreen Lane, Wolstanton is under review. I am neither a member of this Club nor am I connected with the Club's management or staff. As one of the Borough councillors representing Wolstanton, I am aware that the Club has been a feature of social life in Wolstanton for many years. I think the Club should be viewed as an asset to the community. If the Club loses its license, the Club will close and an organization which gives a good deal of pleasure to many Wolstanton residents will be lost. Having read the notice served by the Borough Council, I understand that the Club's license is under review because it has been alleged that the Club ignores anti-social and nuisance behaviour. I believe that the Club's current management committee can provide strong evidence that any Club member who behaves in an anti-social or irresponsible manner will have his or her membership suspended or withdrawn. Club officers and staff supervise the activities taking place in the Club and challenge any anti-social or nuisance behaviour which may take place on the premises. During the last eighteen months or so the composition of the Club's management team has changed, and the present officers have ended the membership of individuals who in the past may have acted in ways which may have brought the Club into disrepute.

I understand that since the Covid pandemic the number of private functions held in the Club has fallen, with the result that to take part in activities individuals must hold Club membership. In fact, the overall volume of functions has reduced. I would argue that the current level of Club business makes it easier for staff and officers to supervise events and discourage any anti-social behaviour.

The present management of the Club appreciates that they need to have a good relationship with residents who live close to the premises. I understand that an 'open day' has been held, which provided an opportunity for residents to voice any reservations or complaints they may have over the operation of the Club. I think this demonstrates a willingness by the Club's current management to reach-out to the local community with a view to establishing a good relationship with residents.

In conclusion I would ask the licensing authority not to revoke the license held by Wolstanton Social Club. I would argue that the current officers of the Club are aware of their responsibilities and have demonstrated a determination to manage the Club in a way which discourages and penalizes anti-social and nuisance behaviour.

Richard Gorton, Newcastle-under-Lyme Borough Councillor, Wolstanton Ward

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From: steve.jones [REDACTED]
Sent: 09 November 2023 15:48
To: licensing
Subject: Wolstanton Social Club
Categories: Mel, Matt

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Good Afternoon,

I trust this message finds you well. I am writing to express my strong support for Wolstanton Social Club in light of the recent review of its premises licence. As a member of the local community for over 30 years, having been a part of the club since the tender age of 2, I feel compelled to highlight the club's invaluable role in fostering a sense of community and providing numerous benefits to its members.

Wolstanton Social Club has not only been a constant in my family's life but has also been a pillar of support and camaraderie for generations of residents. The club's welcoming atmosphere has created a space where friendships are forged, memories are made, and the bonds of community are strengthened.

In a continuation of this tradition, my fiancée and our daughter use the club regularly, marking a new chapter in our family's relationship with Wolstanton Social Club. It brings me joy to see the club play a role in the lives of yet another generation of our family, highlighting the enduring impact the club has on the community.

I personally have been a member of the pool team for over 16 years and owe a massive part of my life to the club.

In response to the review of the club premises certificate, I would like to bring to your attention the proactive steps Wolstanton Social Club has taken to address noise-related issues. The club has implemented measures to reduce noise levels, demonstrating a commitment to being a considerate and responsible neighbour – of which all the clubs' members are fully onboard with. These changes underscore the club's dedication to maintaining harmony with its surroundings and ensuring that the well-being of the community is a top priority.

I understand that there have been concerns raised by a single neighbour, and while it is important to review any legitimate issues, it is equally crucial to recognise the positive impact Wolstanton Social Club has had on the lives of its members, including myself.

The club's commitment to addressing noise concerns is a testament to its willingness to seek improvements.

I kindly urge you to consider the extensive history, positive contributions, and the proactive steps taken by Wolstanton Social Club when conducting the premises review. I believe that with open communication and collaboration, any concerns can be addressed without jeopardising the valuable role the club plays in enhancing our local quality of life.

Thank you for your time and consideration. I hope that Wolstanton Social Club can continue to thrive and serve as a beacon of community spirit for years to come.

Yours Faithfully

Steve Jones,
95 Oaklands Avenue,
Newcastle-Under-Lyme,
ST5 0DS

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From: Mark Porter [REDACTED]
Sent: 08 November 2023 18:48
To: licensing
Cc: Aaron Bell
Subject: Re. Wolstanton Social Club, Pit Green Lane, Wolstanton

Categories: Matt, Mel

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Mark Porter
51 Boulton Street
Wolstanton
ST5 0DP

Licensing Depts.
Castle House
Barracks Road
Newcastle
ST5 1BV

8th November 2023

Dear Sir or Madam,

Regarding the licensing review brought about as a result of complaints made from Mr John Glover, 34 Pit Green Lane, Wolstanton.

I wish to express my deep regret, frustration and anger at Newcastle Council for seeking to possibly revoke the license for Wolstanton Social Club.

This well-established little club provides great facilities to the local area for people of all ages. It has been constantly bombarded with complaints from one neighbouring residence only. No other neighbours seem to have any issues, indeed many use the club for different events throughout the year, whether it be a Christening event, a child's birthday party, one of the many charity events that have taken place, bingo for older residents on a Sunday evening, a game of darts, dominoes, pool, cribbage or indeed just a quiet drink at the end of the working day. Whatever their reason for using the club, they are all part of a very friendly and well run club thanks to the committee, staff and indeed the members.

The constant vitriol and diatribe received by Mr Glover over the last few years due to his seemingly obsessive intent with trying to close a club that he himself was once a member of. The club has done much in an attempt to appease Mr Glover and to show its concern for local residents. The list includes building a wall on the club boundary at the recommendation of the council, installing triple glazing, building a new porch so that an extra set of doors could be fitted, hosting considerably fewer private parties (at great cost to the club) in order to ensure there is no late night noise. Committee members always patrol the carpark on a busy night to ensure that noise levels from music etc, are within the legal guidelines and asking customers not to congregate on the carpark. The club really has gone above and beyond to try and facilitate the complainants ongoing apparent concerns. The council are aware of all of this, yet they have chosen to seemingly ignore all the club has done, ignore all the other resident neighbours and persecute the club based on illegal video recording of families and children (to which I strongly object) and his

diatribe of complaints. I repeat, he is the ONLY disgruntled neighbour to my knowledge and to be frank, I believe it is a personal vendetta for reasons I do not know.

I very much hope that, and indeed implore the licensing authorities to view this situation for what it really is and does not revoke the license if what is a lovely little back street club, with no visions of grandeur and merely provides a place of comfort, respite, charity and friendliness to the local community.

Yours faithfully

Mark Porter

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From: Sharon Rogers [REDACTED]
Sent: 21 November 2023 21:43
To: licensing
Subject: Wolstanton Social Club Pithreen Lane

CAUTION: This email originated from outside of Newcastle-under-Lyme Borough Council. Do not click links or open attachments unless you recognise the sender and know the content is safe.

I'm e-mailing regard the councils recent decision to review the licence of the club on Pitgreen Lane. The club has been there for many years and is a valuable resource for the local community. I understand a neighbour has made repeated complaints over the last 10 years and has recently taken to using CCTV to capture images and footage of customers leaving the premises. Following the most recent complaint and Sentinel article you have taken the decision to review the licence.

The club has undertaken many steps and at quite an expense to ensure the premises do not impact negatively on its neighbours. It seems to me that this is a vendetta from one individual who I'm aware moved into the property long after it was built. I would suggest if there were persistent issues of the nature he is describing that many other neighbours would also be complaining.

I want to show my support for the club and wish for my representation to be considered during this process.

Sharon Rogers
14 Sydney Street
BASFORD
ST5 0QE

Sent from Yahoo Mail on Android

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From: Barrett, Anthony (RJE) UHNM <[REDACTED]>
Sent: 15 November 2023 11:42
To: licensing
Subject: Representation regarding Wolstanton Social Club Complaint
Attachments: Mr John Glover Req for Info Letter.docx

Importance: High
Sensitivity: Confidential

Categories: Mel

CAUTION: This email originated from outside of Newcastle-under-Lyme Borough Council. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon.

I have contacted you to offer my representation towards Wolstanton Social Club with their ongoing dispute with their neighbour, Mr John Glover.

I find it appalling that one complaining neighbour should be allowed to hold the club to account in such obvious vindictive circumstances.

Please allow me to explain my background.

My family, extended family and myself have used the club for a number of years as we initially used to attend the Monday Night Quiz night held since our previous premises, The Cavalier in Bradwell, unfortunately closed down to be replaced by a housing estate. Over the years we have attended many events, held several family parties including my 40th and 50th birthday party, my wife's 40th birthday, funeral wakes and most recently my daughter's 18th Birthday party which was on Saturday 12th August. I believe if you check your records, that this particular date caused no cause for concern and the behaviour on the night was impeccable, but I would appreciate you correcting me otherwise if this is incorrect.

Following COVID, myself and another colleague took over the running of the Monday Night Quiz and have expanded it from a previous membership of around 5 teams - 30 people - to now regularly having at least 10 teams with 65 regular attenders. As far as I am aware, this has never raised any cause for concern and we even adjusted the times of the quiz to finish at 10:30pm to accommodate Mr Glover's complaints.

As part of this representation, I refer to the Licensing objectives raised, namely
1. Prevention of Crime and Disorder
2. Prevention of Public Nuisance.

However, I do also believe that the objectives of
3. Public Safety and
4. Protection of Children from Harm

are also relevant in this case.

1. Prevention of crime and disorder.

The sheer nature of a Working Men's Club means that alcohol is served and sometimes patrons can be louder when leaving the premises. I do believe the club have made every reasonable attempt to balance this by building a sound screening wall, adding extra sound insulation, as well as limiting the entertainment and reducing social events to members only. We regularly advise our quiz members to consider neighbours and to minimise the noise when leaving the premises. Mr Glover is not the only neighbour opposite the club, and does not even live directly opposite the doors. However, there have been no other complaints, to my knowledge, from any other neighbours, many of whom have been directly asked and have no concerns over the Club's patrons. The club was running long before Mr Glover lived there and if these issues are such a concern, then why would he consider moving into a house opposite a local club and not at least expect some activity especially at weekends? I believe the club has taken every practicable step necessary to mitigate these disturbances but it appears Mr Glover has complained about such things as wheelchair users making noise when loading their wheelchair into the car amongst other things. The fact he is now using his own illness to gain sympathy when he is stating disabled users as a cause for disturbance just reeks of hypocrisy as is the fact that he actually used to be a member and patron of the club, therefore may have one time contributed to noise when leaving the club which he is so readily quick to criticise.

I personally, have not seen any evidence of crime related to the club, Mr Glover states that his car had been vandalised, but this is not on the club premises, and I would ask if he had proof that this was a direct result of a patron leaving the club? My car has been vandalised on more than one occasion and I do not live near a club or pub. Vandalism happens, unfortunately, and the club cannot be held responsible for damage occurring in the street, off their premises. I am not aware of any other issues related to reported crimes, but I am willing to be informed if you wish to declare any firm evidence with regards to this matter.

2. Prevention of Public Nuisance.

As stated previously I do believe the club has taken more than necessary steps to placate Mr Glover in his concerns and adjust their business to adapt their trading. Social events are held to a minimum and remain members only, Monday Night Quiz was moved to an earlier start to finish at 10:30pm so it reduced the risk of unsocial noise after 11pm, all clubs, darts, pool and bingo finish at a reasonable time to allow patrons to leave earlier and minimise later night disruption. Licensing is until 11pm and most events end either just prior to this in the week or as soon as practicable afterwards, with only weekends usually finishing after 11pm, with most clientele vacating the premises soon afterwards. Unfortunately, Mr Glover is deluded if he thinks there should be no noise at all from activities in the club and as there have been more than reasonable steps taking to mitigate this, at a cost to the club of lost business and trade, I believe that his complaint should not be upheld. One single individual complainant should not be holding the club to ransom when there have been no other concerns raised from adjoining neighbours who live in a more direct line to the club entrance than Mr Glover. I would challenge his expectations of what he would expect from a Working Men's Club in relation to noise and public nuisance, and what his expectation was when he moved opposite to such an establishment which he used to frequent. I believe that some degree of noise should be expected from an establishment such as this, but the Club has gone above and beyond to meet Mr Glover to discuss the issues, which I understand he has rejected. The club has also taken exceptional steps to mitigate any disturbance and nuisance and this should be applauded, not threatened with licensing reviews and Mr Glover himself needs to be held accountable for his behaviours in an obvious victimisation and bullying campaign

3. Public Safety

Mr Glover has been recording patrons leaving the club, without their consent, and uploading the footage to You Tube in the public domain, again without individuals consent, and tagging it with comments such as "Noisy Neighbours" and "Unsocial Behaviour". This can be detrimental to individuals' well-being and personal and professional lives if individuals are recognised and can be considered a slander by grouping video footage under these tags. Mr Glover has also demonstrated homophobic behaviour by complaining about 2 men kissing on the car park. I wonder if he has made any complaints about a man and a woman kissing? I would appreciate if you can inform me if this is the case.

By recording people, groups and individuals, leaving the club, he is breaking data protection laws, under the Data Protection Act 2018 which states that:

Everyone responsible for using personal data has to follow strict rules called 'data protection principles'. They must make sure the information is:

- **used fairly, lawfully and transparently**
- **used for specified, explicit purposes**
- **used in a way that is adequate, relevant and limited to only what is necessary**
- **accurate and, where necessary, kept up to date**
- **kept for no longer than is necessary**
- **handled in a way that ensures appropriate security, including protection against unlawful or unauthorised processing, access, loss, destruction or damage**

I have personally written directly to Mr Glover to ask for any video footage containing my image or any images of my family to be sent to myself or destroyed. I have attached the letter for reference, but to this date have not yet received a response or acknowledgement. I will be considering legal advice if there continues to be no response from Mr Glover. There was no previous indication that recording equipment in use until very recently where he has added a small yellow sticker, very difficult to see from the road, to state that he is using recording equipment as per guidance from the Data Protection Act 2018 around CCTV footage:

"You have the right to request CCTV footage of yourself.

You need to make a request to the owner of the CCTV system. You can do this either in writing or verbally.

The owner's details are usually written on a sign attached to the camera, unless the owner is obvious (like a shop).

Tell them you're requesting information held about you under data protection law. The Information Commissioner's Office (ICO) has guidance about getting copies of your personal data.

Provide information to help the owner identify you, for example:

- **a specific date and time**
- **proof of your identity**
- **a description of yourself**

The CCTV owner must usually provide the footage free of charge within 1 calendar month.

Most CCTV footage is deleted 30 days after it's recorded.

The CCTV owner might not be allowed to share any footage if:

- **other people can be seen in it**
- **they're not able to edit out people to protect their identity**

The CCTV owner can invite you to a viewing of the footage if:

- **they're unable to provide you with the footage itself**
- **you agree to that arrangement**

They can refuse your request if sharing the footage could put an ongoing criminal investigation at risk.

I have also previously stated that he has made complaints against wheelchair users being noisy in loading their wheelchairs into their cars. Mr Glover has now, in an article for The Sentinel and Stoke-on-Trent Live, stated that he is due to undergo cancer treatment and does not want his recovery disturbed. He is complaining about disabled people and then using his own illness to gain sympathy. My wife has had cancer and treatment, and the support and social activity of the Club has been exemplary in her recovery and bringing about a normality whilst she underwent treatment. Whilst it is unfortunate that Mr Glover has been diagnosed with cancer and is due to undergo treatment, he cannot use this as an attack on the club as many other people have disabilities or illnesses that use the club and find well-being beneficial positivity in the social and supportive aspect of attending. The Club also actively supports the Community and have provided an AED for Community use out of fundraising and also help with various charities.

4. Protection of Children from Harm - Mr Glover has obtained video footage of people leaving the club without their permission and uploaded it to social media. This includes my own children. I have not given this permission and I am concerned that footage of my, and other patrons children, has been uploaded to social media such as You Tube without consent, and as such, risks putting children's anonymity to question as well as risking their protection from abuse of this footage. It is not only my own children, but friends and family, boys football team etc. This must be addressed and Mr Glover must be ordered to stop obtaining footage without consent especially of minors. The fact that this footage is used in a complaint against the club is reprehensible.

In summary, I find it abhorrent that the vindictive and uncompromising complaints of one individual should be held to account against a Club that has been part of the active Community for over 100 years, long before Mr Glover ever moved there. His expectations of what to expect when moving opposite to such an establishment is laughable and if you chose to live opposite an active club, then some tolerance needs to be considered. If Mr Glover had moved next to a school, would he complain about the noise children make and try and get the school closed down? I believe the principles are the same, this appears to be a personal vendetta by this individual who actually used to be a patron and member. The complaint therefore is hypocritical and due to the issues I have purveyed above I fully support Wolstanton Social Club in its case raised by Mr Glover. I consider his complaint to be unjustified, baseless and spiteful. The Club have made more than reasonable adjustments to placate this one individual, and as far as I am aware, there have been no other issues raised from any other neighbours in the vicinity who live in a more direct location to the club entrance than Mr Glover.

A great number of people rely on the Club for their livelihood, entertainment and social interaction. It would be reprehensible if this should end due to one individual with a personal grudge for whatever reason. The Club is a heart of the local community and has been for over 100 years with no other significant issues raised against it, no other complainants and no significant problems with its management.

I sincerely hope that the unjustified complainant nature of this individual is not allowed to impact or damage an otherwise indispensable core of the local community and part of the rich history of Wolstanton.

If any of the points raised in this communication can be factually and evidently disproven, then I am happy for you to recontact me at this email address for correction.

Please do not hesitate to get in touch if you require any further input or clarification on any of the points raised.

Regards.

Thanks,

Tony

**Anthony Barrett - RN DipN; BSc (Hons)
Urology ANP, NMP and Nurse Cystoscopist**

*c/o CNS Office - 'D' Block
Royal Stoke University Hospital
University Hospitals Of North Midlands
Newcastle Road
Newcastle Under Lyme
ST4 6QG
Email: anthony.barrett@uhn.nhs.uk
Tel: (01782) 671150*

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From: Karen Benson
Sent: 04 December 2023 13:11
To: licensing
Subject: [UNCLASSIFIED] Wolstanton Social Club Licensing Representation
Attachments: Appendix 1 Location Plan.pdf; Appendix 2 Copy of CPW.pdf; Appendix 3 Copy of CPN.pdf

[Classification: NULBC UNCLASSIFIED]

Good afternoon,

The issues raised in the review application are linked to a current live investigation with respect to potential offences under the Anti-Social Behaviour Crime and Policing Act 2014.

These comments are made on behalf of Regulatory Services of Newcastle under Lyme Borough Council in its capacity as a Responsible Authority under the Licensing Act 2003.

Regulatory Services wishes to make a representation in respect of the application submitted to review the licence of Wolstanton Social Club on the basis of the licensing objectives concerned with the Prevention of Public Nuisance and Prevention of Crime and Disorder.

Environmental Health issued a Community Protection Warning on the 29 June 2023 following an investigation into complaints of anti-social behaviour on the premises. This was followed by the issue of a Community Protection Notice on the 13 October 2023 following ongoing evidence received of anti-social behaviour on the premises. The Community Protection Notice has been appealed with no date set at present for the court hearing.

Background

Wolstanton Social Club is situated on a minor road in a residential area off the main high street in Wolstanton surrounded by residential dwellings.

The premises has been subject to complaints of anti-social behaviour in the form of raised voices and shouting from patrons and visitors to the premises. Such activity has been complained of and Environmental Health have evidence of disturbance from visitors and patrons on the car park of the premises late at night from a number of occasions. This resulted in the issue of a Community Protection Warning on the 29 June 2023 which was a formal notification to address the conduct identified in the warning letter.

Complaints and evidence continued to be received following the service of the Community Protection Warning which resulted in the issue of a Community Protection Notice issued on the 13 October 2023.

An appeal against the Community Protection Notice has been made but a date for the hearing has yet to be arranged.

The Environmental Health Department through the requirements of the Community Protection Notice are requiring the club to take all necessary steps to manage the external area of the premises and, egress and entry to ensure that neither them, any patron or visitor to the premises acts in such a manner as to cause nuisance, annoyance, harassment, alarm or distress to the public whilst qualifying club activities and licensable activity is taking place on the premises and immediately after the activities have ceased.

The council's Licensing Policy 2020-2025 states that the Licensing Authority's intention is to ensure that licensed premises are well run and managed and that '*licence holders take positive action with regard to their responsibility to promote the licensing objectives*'. The requirements of the Community Protection Notice support the intentions of the Licensing Policy and the licensing objectives. The requirements specified in the notice are elements expected

of a licensed premises to prevent/reduce the detrimental effect from the conduct of individuals accessing the premises impacting on the quality of life of those living in the locality of the premises.

If the Committee seek to apply conditions to the licence in light of the review I would recommend that conditions are applied that mirror and support the requirements set out in the Community Protection Notice.

Environmental Health will provide the following evidence to support this representation:

- Location plan
- Copy of the Community Protection Warning dated 29 June 2023
- Copy of the Community Protection Notice dated 13 October 2023

Kind regards

**Karen Benson MCIEH CEnvH
Environmental Health Officer
Regulatory Services Division**

Sustainable Environment and Operations Directorate
Newcastle-Under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL

karen.benson@newcastle-staffs.gov.uk

Telephone: **01782 742523**



Chartered Environmental
Health Practitioner



www.newcastle-staffs.gov.uk

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Classifier Attachment List:

[Appendix 1 Location Plan.pdf - No Marking]

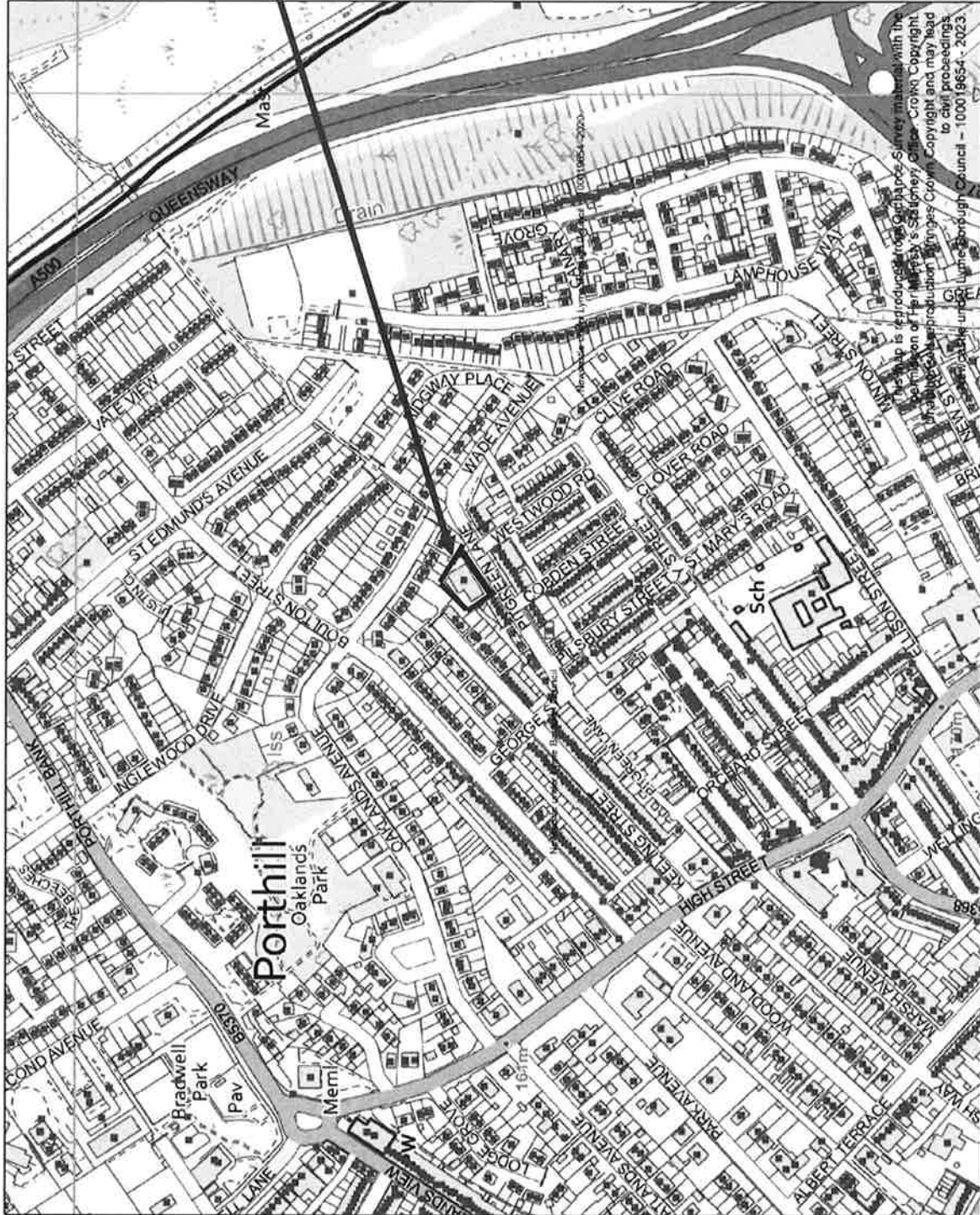
[Appendix 2 Copy of CPW.pdf - No Marking]

[Appendix 3 Copy of CPN.pdf - No Marking]



Online mapping
export

Wolstanton Social Club



Newcastle Under Lyme
Borough Council
Castle House
Barracks Road
Newcastle Under Lyme
ST5 1BL

01/12/2023

Scale: 1:4,000

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Our ref: APPU:005717 /
Regulatory Services
Date: 29th June 2023

Wolstanton Social Club Limited
Pitgreen Lane
Newcastle under Lyme
Staffordshire
ST5 0DQ

Dear Sir/Madam

**Community Protection Warning Letter
Anti-Social Behaviour (Crime and Policing) Act 2014 – section 43**

I am satisfied on reasonable grounds that conduct listed below, which is persistent and continuing is having a detrimental effect on the quality of life of those in the locality. This conduct is also considered to be unreasonable.

The nature of the conduct is as follows:

Allowing patrons and visitors to your premises at Wolstanton Social Club to act in such a manner to cause nuisance, annoyance, alarm and distress to others, including raised voices, shouting and urinating in public whilst using the external areas of your premises during the late evening and night when licensable activity is taking place.

This warning must be considered as formal notification to address the conduct identified. Please note the following actions and timescales advised.

Action(s) advised	Timescale for Action(s)
1. Take all necessary steps to ensure that neither you or any patron or visitor to your premises at Wolstanton Social Club shall act in such a manner as to cause nuisance, annoyance, harassment, alarm or distress to the public, which includes raised voices, shouting and urinating in public whilst licensable activity is taking place on your premises.	1. Immediately and ongoing thereafter
2. Provide a manned contact telephone number for complaints during all times that the premises is open.	2. Immediately and ongoing thereafter
3. Record and retain complaints received and action taken in writing, to be produced on request and to provide such details within 7 days of a request being made by an Officer of Newcastle under Lyme Borough Council or Staffordshire Police	3. Immediately and ongoing thereafter
4. Advise the local authority in writing how you have implemented these measures.	4. 7 days

If you have any questions about the content of this warning or believe that the things that are being asked of you are unreasonable please contact the undersigned in writing.

THE WARNING WILL REMAIN IN PLACE UNTIL: 29/06/2024

If you fail to do the above actions within the timescales given then the appropriate agency within the Community Safety Partnership will consider serving you with a Community Protection Notice (CPN). This notice will tell you the things that you must do to put these problems right – if you fail to do so without reasonable excuse:

- (i) You may be issued with a fixed penalty notice of £100 (payable within 14 days)
- (ii) You may be prosecuted. If you are prosecuted and convicted the maximum penalty is a fine not exceeding level 4 on the standard scale for an individual (currently £2,500) or unlimited fine in the case of a body;
- (iii) The court may make whatever order the court thinks appropriate for ensuring that what the notice requires to be done is done.
- (iv) An order under this section may in particular require you
 - (a) to carry out specified work, or
 - (b) to allow specified work to be carried out by on behalf of a specified local authority
- (v) The court may require you to surrender possession of any item(s) used in your failure to comply with the Notice, to a constable or to a person representing the local authority. The court may require this item to be destroyed or disposed of. A justice of the peace may issue a warrant, authorising a constable or authorised person to enter your premises to seize the item(s).

We will also consider what other action may be required to stop the problems which may include criminal action, if a criminal offence has been committed, another form of civil action, such as applying for an ASB Injunction, or notifying your landlord (where relevant) if we feel that breaches of your tenancy agreement/lease has occurred.

Issuing officer: 
Mrs Karen Benson
Environmental Health Officer
Direct Line: 01782 742523
Email: karen.benson@newcastle-staffs.gov.uk

Issue Date: 29 June 2023

Data Protection.

Newcastle under Lyme Borough Council is committed to protecting the privacy and security of your personal information. We aim for full transparency on how we gather, use, and share your personal information in accordance with the Data Protection Act 2018 and General Data Protection Regulations (EU 2016/679) and are registered as a Data Controller. Further details can be found at <https://www.newcastle-staffs.gov.uk/data-protection-freedom-information-1/data-protection>

Where necessary for the Council's Regulatory, Public Health and Community Safety functions, e.g. Building Control, Environmental Health, Licensing, Planning, Anti-Social Behaviour, Crime Prevention and Reduction, Safeguarding; information obtained about you and persons connected with you may be held and processed by the Council. This may also be shared with others under information sharing protocols or where required or allowed by law. Such information will only be held by the Council for as long as necessary and in line with our published Retention Policy. For more information on how your data is handled please see the Privacy Notice on our website: <https://www.newcastle-staffs.gov.uk/privacy-notices/privacy-notice>

**Community Protection Notice –
Anti-Social Behaviour Crime and
Policing Act 2014 - section 53**

To: **Wolstanton Social Club Limited
Pitgreen Lane
Newcastle under Lyme
Staffordshire
ST5 0DQ**

TAKE NOTICE, that I, **Mrs Karen Benson**, being an Officer authorised by Newcastle-under-Lyme Borough Council under the provisions of section 53 of the Anti-Social Behaviour, Crime and Policing Act 2014, am satisfied that the persistent and continuing unreasonable conduct of the business named above has had a detrimental impact on the quality of life of those living in the locality of **Wolstanton Social Club, Pitgreen Lane, Newcastle Under Lyme, Staffordshire, ST5 0DQ** hereby requires by way of this Notice that you:

1. Must comply with the following prohibitions/positive requirements/specified actions that are believed necessary to:
 - (i) Prevent the detrimental effect your conduct is having on the quality of life of those in the locality from continuing or recurring; and/or
 - (ii) Reduce the detrimental effect your conduct is having on the quality of life of those in the locality; and/or
 - (iii) Reduce the risk of continuance or recurrence of your conduct that is having a detrimental effect on the quality of life of those in the locality

Requirements	Timescale for completion (if required)
1. Take all necessary steps, including the use of appropriately licensed SIA staff to manage the outside of the premises and, egress and entry to ensure that neither you or any patron or visitor to your premises at Wolstanton Social Club shall act in such a manner as to cause nuisance, annoyance, harassment, alarm or distress to the public, which includes raised voices and shouting, whilst qualifying club activities and licensable activity is taking place on your premises and immediately after the activities have ceased.	1. Immediately and ongoing thereafter
2. Provide a manned contact telephone number for complaints during all times that the premises is open.	2. Immediately and ongoing thereafter
3. Record and retain complaints received and action taken in writing, to be produced on request and to provide such details within 7 days of a request being made by an Officer of Newcastle under Lyme Borough Council or Staffordshire Police	3. Immediately and ongoing thereafter

2. The conduct and detrimental effect to which this Notice applies is specified briefly in the schedule which is attached to this Notice
3. If you fail without reasonable excuse to comply with the requirement(s) in paragraph 1:
- (i) You may be prosecuted. If you are prosecuted and convicted the maximum penalty is a fine not exceeding level 4 on the standard scale (currently £2,500);
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4. Appeals against this Notice

You can appeal against this Notice if you believe that any of the following apply:

- (i) That the conduct specified in the community protection notice:
 - (a) did not take place
 - (b) has not had a detrimental effect on the quality of life of those in the locality
 - (c) has not been of a persistent or continuing nature
 - (d) is not unreasonable, or
 - (e) is conduct that the person cannot reasonably be expected to control or affect.
- (ii) That any of the requirements in the notice, or any of the periods within which or times by which they are to be complied with, are unreasonable.
- (iii) That there is a material defect or error in, or in connection with, the notice.
- (iv) That the notice was issued to the wrong person

You should lodge your appeal at your local Magistrates Court within 21 days of receiving this Notice

Dated 13 October 2023

Signed


(the officer appointed for this purpose)

Mrs Karen Benson
Environmental Health Officer

Please address any communications to quoting **Notice Ref: APP U:005760**
Newcastle under Lyme Borough Council.
Environmental Health Division
Castle House, Barracks Road
Newcastle-Under-Lyme, Staffordshire
ST5 1BL



**Community Protection Notice –
Anti-Social Behaviour Crime and Policing Act 2014 – section 53**

Notice Ref: APP U:005760

Schedule

Address to which this notice relates:

**Wolstanton Social Club, Pitgreen Lane, Newcastle under Lyme, Staffordshire, ST5
0DQ**

The conduct and detrimental effect to which this Notice applies:

1. Allowing patrons and visitors to your premises at Wolstanton Social Club to act in such a manner to cause nuisance, annoyance, alarm and distress to others, including raised voices and shouting whilst using the external areas of your premises during the late evening and night when qualifying club activities and licensable activity is taking place on your premises and immediately after the activities have ceased.

Dated 13 October 2023

Signed

(the officer appointed for this purpose)

Mrs Karen Benson
Environmental Health Officer

Please Note:

A copy of this Community Protection Notice has been shared with Staffordshire Police.

Our ref: APPU:005717 /
Regulatory Services
Date: 29th June 2023

Wolstanton Social Club Limited
Pitgreen Lane
Newcastle under Lyme
Staffordshire
ST5 0DQ

Dear Sir/Madam

**Community Protection Warning Letter
Anti-Social Behaviour (Crime and Policing) Act 2014 – section 43**

I am satisfied on reasonable grounds that conduct listed below, which is persistent and continuing is having a detrimental effect on the quality of life of those in the locality. This conduct is also considered to be unreasonable.

The nature of the conduct is as follows:

Allowing patrons and visitors to your premises at Wolstanton Social Club to act in such a manner to cause nuisance, annoyance, alarm and distress to others, including raised voices, shouting and urinating in public whilst using the external areas of your premises during the late evening and night when licensable activity is taking place.

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Action(s) advised	Timescale for Action(s)
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THE WARNING WILL REMAIN IN PLACE UNTIL: 29/06/2024

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- (v) The court may require you to surrender possession of any item(s) used in your failure to comply with the Notice, to a constable or to a person representing the local authority. The court may require this item to be destroyed or disposed of. A justice of the peace may issue a warrant, authorising a constable or authorised person to enter your premises to seize the item(s).

We will also consider what other action may be required to stop the problems which may include criminal action, if a criminal offence has been committed, another form of civil action, such as applying for an ASB Injunction, or notifying your landlord (where relevant) if we feel that breaches of your tenancy agreement/lease has occurred.

Issuing officer: 
Mrs Karen Benson
Environmental Health Officer
Direct Line: 01782 742523
Email: karen.benson@newcastle-staffs.gov.uk

Issue Date: 29 June 2023

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**Community Protection Notice –
Anti-Social Behaviour Crime and
Policing Act 2014 - section 53**

To: **Wolstanton Social Club Limited
Pitgreen Lane
Newcastle under Lyme
Staffordshire
ST5 0DQ**

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- (ii) That any of the requirements in the notice, or any of the periods within which or times by which they are to be complied with, are unreasonable.
- (iii) That there is a material defect or error in, or in connection with, the notice.
- (iv) That the notice was issued to the wrong person

You should lodge your appeal at your local Magistrates Court within 21 days of receiving this Notice

Dated 13 October 2023

Signed



(the officer appointed for this purpose)

Mrs Karen Benson
Environmental Health Officer

Please address any communications to quoting **Notice Ref: APP U:005760**
Newcastle under Lyme Borough Council.
Environmental Health Division
Castle House, Barracks Road
Newcastle-Under-Lyme, Staffordshire
ST5 1BL



**Community Protection Notice –
Anti-Social Behaviour Crime and Policing Act 2014 – section 53**

Notice Ref: APP U:005760

Schedule

Address to which this notice relates:

**Wolstanton Social Club, Pitgreen Lane, Newcastle under Lyme, Staffordshire, ST5
0DQ**

The conduct and detrimental effect to which this Notice applies:

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Dated 13 October 2023

Signed

(the officer appointed for this purpose)

**Mrs Karen Benson
Environmental Health Officer**

Please Note:

A copy of this Community Protection Notice has been shared with Staffordshire Police.

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Mon 04/12/2023 11:41

Lisa Roberts [REDACTED]

OFFICIAL Application for the Review of a Premises Licence under the Licensing Act 2003 - Wolstanton Social Club, Pitgreen Lane, Wolstanton, Newcastle-under-Lyme, Staffordshire, ST5 0DQ.

To licensing licensing@newcastle-staffs.gov.uk

CAUTION: This email originated from outside of Newcastle-under-Lyme Borough Council. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

Dear Licensing,

Application for the Review of a Premises Licence under the Licensing Act 2003 - Wolstanton Social Club, Pitgreen Lane, Wolstanton, Newcastle-under-Lyme, Staffordshire, ST5 0DQ.

In respect of the above application received on the 7th November 2023, Staffordshire Police respectfully request that the below information is included in the agenda pack:

On the **25th August 2021**, Staffordshire Police Licensing Officers accompanied Claire Ryles, Licensing Enforcement for Newcastle-under-Lyme Borough Council, for a meeting at Wolstanton Social Club. The reason for the visit was as a result of a complaint about urination, a lack of control of patrons and noise outside. In addition a general compliance check was conducted. Below is a copy of the notes following the visit compiled by Claire Ryles, Licensing Enforcement, Newcastle-under-Lyme Borough Council:

Premises: Wolstanton Social Club, Pitgreen lane

Date: 25/08/2021

Officers attending:

- Claire Ryles, Licensing Enforcement, Newcastle Under Lyme Borough Council
- Lisa Roberts, Police Licensing
- Clive Cooper, Police Licensing

Club representatives:

- (redacted) secretary
- (redacted) Committee
- (redacted) President

Email address for the Club:

Reason for visit: complaint of urination, control of patrons/noise outside, general compliance check

Urination

- The Club were advised that we had received CCTV footage of someone urinating under the street light, on the public highway adjacent to the Club, and opposite the complainant's house.
- We were unsure whether we could show the footage to the Club as the video does not appear to be available on the public area of you tube?
- If we are satisfied that the video can be shown to the Club then the Club have confirmed that they will seek to identify the male and take the necessary action against him.

- In a previous case they reviewed the membership of a person who was identified as urinating in public.

Control of patrons outside / noise

- The Club said that because of the complaints, they are not having ticketed music night at the moment (for which they would have put TENS in).
- The Club have banned all 18th and 21st Birthday parties
- The Club are running 'low key' at the moment and will see how things go
- We discussed the control of patrons and the club said if they were to have any events on (in the future) then they would hire SIA door staff through a company to control patrons outside waiting for taxi's etc.

Complaint of outer door to Club not closing properly

- There was an issue with the outer door not closing properly
- The complainant was made aware that the issue had been identified and they were going to carry out the necessary work to get this fixed
- In the meantime it appears that the complainant reported this issue to the Council
- The door has now been fully replaced and fitted by the Club

Mediation

- The club would welcome a mediation session with the complainant
- The Club did do their own community mediation and 7 residents attended.

Issues raised at the community meeting were:

- When the men's toilet window was open, faces could be seen through the open window, in response the Club have installed a roller blind in the toilets
- A van was being parked on the Club car park. In response the Club asked the van to park in a different place. The Club think that the complainant didn't like the van being there because that meant recording of the clubs activities were obstructed.
- Small car park of the Club could be dangerous, in response the Club introduced a one way system on the car park
- Urination in the alleyway opposite, in response the club have offered to pay for the alleyway to be gated
- Complaint that the dray men come at 7am and this is too noisy. In response the club pointed out that this is no earlier that the Council come to empty the bins in the street but still they changed to day of their beer delivery to a Monday so that they could get a slot which is one hour later. This doesn't really suit the Club as the delivery is on Monday and it's difficult to know what stock they will need due to it being so close to a Monday which is their busiest day. Even so they have changed their beer delivery day at their own inconvenience to try and make things better for the local residents.

Previous remedies that the club have put in place

- Secondary glazing installed in the lounge to assist with noise prevention
- New blinds installed in the lounge to assist with light reduction (from discos etc.)
- Concrete wall built on the boundary of the premises to assist with privacy for the neighbours and noise reduction
- Smoking shelter moved from front of premises to the rear of the premises (to reduce noise nuisance from people smoking at the front of the premises)
- Foyer built at the front of the premises to assist with noise reduction by introduction of a lobby and to stop people smoking under the canopy (which has also been a previous complaint)

General Compliance

- Club is used by members and guests only with a 2:1 member to guest ratio
- There is also a limit of the number of times one guest can be signed in before they are expected to apply for a membership
- Details of all Committee members provided
- All Committee members have been elected by the Club members
- All Committee are aged over 18
- AGM was being held the evening of our visit (delayed due to COVID19)
- The purchase of alcohol is controlled by the Committee who liaise with the bar manager
- All new membership applications are advertised in the Foyer of the Club for 7 days and will then be decided at the next Committee meeting
- The Club has approx. 375 members and the register is held electronically
- The Club have a signing in book which was present and checked during the inspection
- Upon request, any member of the club can see the finances for the Club and these were also to be disclosed at the AGM meeting that evening
- Club rules have been shared with the Council but there is one pending amendment around lady members which was being dealt with by (redacted) who has now sadly passed away. New Secretary to order amended rule books from the CIU and once this has been done they will share this with the Council.
- The Club have introduced new membership cards and will soon have a swipe card system on the front door for gaining access to the Club

Club Gaming Machine Permit

- CGMP needs renewal but this is a Borough wide issues and not specific to this Club.
- Claire Ryles to liaise with the Club to get this reissues on fast track indefinite permit

CCTV surveillance of the Club

- The Club raised a concern that the complainant is recording all activities of the Club with regards to the front door of the Club and car park and who is arriving and leaving
- The Club feel that residents domestic CCTV should not cover the Clubs property and would like this to be reviewed by the ICO/Police

Overview of findings

- The Committee were positive and helpful and open to mediation with complainant(s)
- Both recently and historically, the club have taken positive action, going above and beyond expectations to remedy any problems, often at a substantial expense to the club
- No breaches of Club Premises Certificate identified during visit
- Authorities needs to decide how to tackle the urination incident bearing in mind that the video does not appear to be available publicly on you tube AND the Club do not feel that the complainants CCTV should be monitoring their Club 24/7

On the **12th April 2023**, a meeting was arranged by Darren Walters, Environmental Health Team, Newcastle-under-Lyme Borough Council, with the Committee of the Wolstanton Social Club. This was regarding noise complaints received from a local resident living opposite. Licensing Officer Clive Cooper attended on behalf of Police Licensing, no licensing issues were identified in relation to crime and disorder or protection of children from harm licensing objectives.

Section 1 Email sent by Detective Sergeant Kramer Caldwell dated 10th November 2023 outlying the local policing perspective.

If you have any queries, please do not hesitate to contact me,

Kind regards, Lisa.

Sent on behalf of PC 4995 Kevin Perry, Licensing Officer.

9456 Lisa Roberts

Licensing Officer



Police Licensing Unit,

Staffordshire Police Headquarters,

Block 9, Ground Floor, Weston Road, Stafford, Staffordshire, ST18 0YY.

t: 101 Ext. 2843 Direct Dial: 01785 232843

m: 07966 883511

e: ~~XXXXXXXXXXXXXXXXXXXX@staffordshire.police.uk~~

e: licensinghq@staffordshire.police.uk

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www.staffordshire.police.uk

SECTION 1

Lisa Roberts

From: Kramer Caldwell
Sent: 10 November 2023 14:26
To: James Finn
Cc:
Subject: Licensing HQ
RE: [PROTECT/PER] FW: License Review Application - Wolstanton Social Club
Pitgreen Lane Wolstanton Newcastle Staffordshire

Follow Up Flag: Follow up
Flag Status: Flagged

Jim,

From a local policing perspective – our recent footprint has been quite limited.

- Zero reports via 101 / D101 of anti-social behaviour within the last 6 months
- Zero criminal / public order matters which bear any overt association with the club.
- 1 x ASB case review which concluded in June 2023 – same applicant as the license review.
- CCR's conducted in Pitgreen Lane by local officers earlier this year have not yielded anything obvious to suggest a shared issue against the club.

In short summary, there is nothing presented within local policing interests to cause an objection to the license at this time.

Within the last few weeks, I have been copied into email correspondence from the applicant which refers to suffering ASB, however these are directed towards colleagues from Environmental Protection and therefore I have afforded them primacy in offering any responses.

If you need any more information, please let me know

Thank you

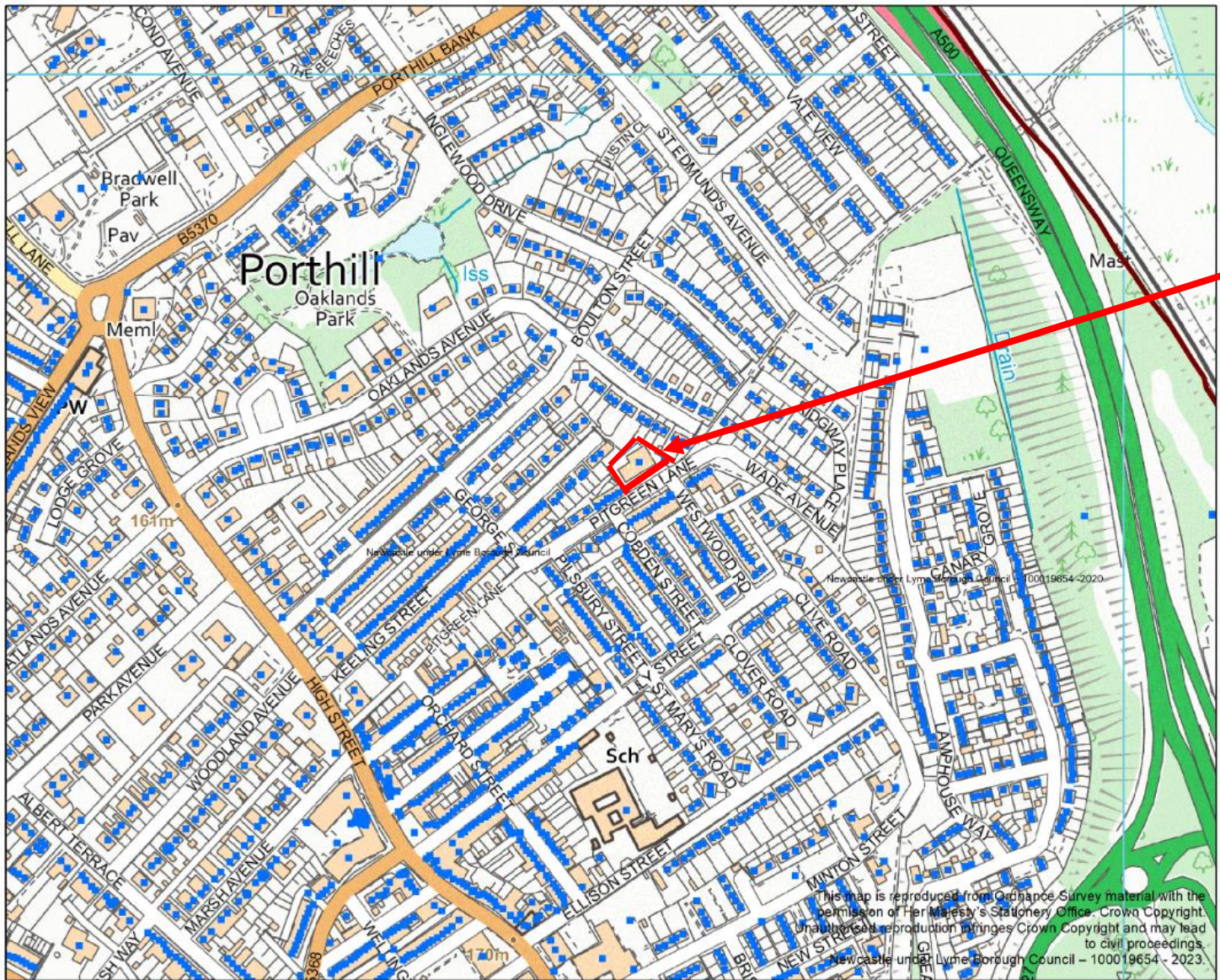
Kramer

Kramer Caldwell



**STAFFORDSHIRE
POLICE**

Detective Sergeant 5748
Harm Reduction Hub & Partnerships
Castle House
Barracks Road
Newcastle under Lyme
ST5 1BL
Tel - 101
Email: Kramer.Caldwell@Staffordshire.police.uk



Online mapping
export

Wolstanton Social Club

Newcastle Under Lyme
Borough Council
Castle House
Barracks Road
Newcastle Under Lyme
ST5 1BL

01/12/2023

Scale: 1:4,000

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NEWCASTLE-UNDER-LYME
BOROUGH COUNCIL

Newcastle under Lyme Borough Council
Licensing Admin Team
Castle House
Barracks Road
Newcastle-under-Lyme
Staffordshire
ST5 1BL
01782 717717
www.newcastle-staffs.gov.uk

LICENSING ACT 2003
CLUB PREMISES CERTIFICATE 11951
011951

CLUB DETAILS

Postal Address of Premises, or if None, Ordnance Survey Map Reference or Description

WOLSTANTON SOCIAL CLUB

Wolstanton Social Club, Pitgreen Lane, Newcastle under Lyme, Staffordshire, ST5 0DQ

If different from above the postal address of Club Premises to which the certificate relates, or if none, ordnance survey map reference or description

Where the Club Premises Certificate is limited the dates

Qualifying club activities authorised by the certificate

Plays Indoors

Indoor Sporting Events

Live Music Indoors

Recorded Music Indoors

Supply of Alcohol On and Off Premises

The Times the Licence Authorises the Carrying out of Licensable Activities

ACTIVITY	LOCATION	DAYS	TIMES
Plays	Indoors	Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
Indoor Sporting Events	Indoors	Sun	12:00-23:30
		Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
Live Music	Indoors	Fri and Sat	11:00-00:30
		Sun	12:00-23:30
		Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30

		Sun	12:00-23:30
Recorded Music	Indoors	Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
		Sun	12:00-23:30
Supply of Alcohol	The supply of alcohol by or on behalf of a club, or to the order of, a member or guest of the club for consumption on and off the premises.	Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
		Sun	12:00-23:30

The Opening Hours of the Premises

Christmas Eve	11:00-00:30
Boxing Day	11:00-00:30
New Years Eve	11:00-01:00
Mon to Thurs	11:00-00:00
Fri and Sat	11:00-01:00
Sun	12:00-00:00

ANNEXES

Annex 1

Mandatory Conditions

Mandatory Licensing Conditions Order Amended 2014

1.—(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c)provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d)selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e)dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3.—(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a)a holographic mark, or

(b)an ultraviolet feature.

4. The responsible person must ensure that—

(a)where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i)beer or cider: ½ pint;

(ii)gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii)still wine in a glass: 125 ml;

(b)these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c)where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Mandatory Licensing Condition 2014

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) “permitted price” is the price found by applying the formula— $P = D + (D \times V)$

where—

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “valued added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4.—(1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory condition: exhibition of films

(1) Where a club premises certificate authorises the exhibition of films, the certificate must include a condition requiring the admission of children to the exhibition of any film to be restricted in accordance with this section.

(2) Where the film classification body is specified in the certificate, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation made by that body.

(3) Where—

(a) the film classification body is not specified in the certificate, or

(b) the relevant licensing authority has notified the club which holds the certificate that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

(4) In this section—

“children” means persons aged under 18; and

“film classification body” means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Mandatory condition: Consumption off the premises

- The supply must be made at a time when the premises are open for the purposes of supplying alcohol, in accordance with the club premises certificate, to members of the club for consumption on the premises.
- Any alcohol supplied for consumption off the premises must be in a sealed container.
- Any supply of alcohol for consumption off the premises must be made to a member of the club in person.

Annex 2

Conditions Consistent with the Operating Schedule

GENERAL

Staff shall be familiar with all licence requirements and conditions

PREVENTION OF CRIME AND DISORDER

Lighting shall be provided externally to the car park and all exterior areas of the premises

PUBLIC SAFETY

None

THE PREVENTION OF PUBLIC NUISANCE

Clear legible notices are to be displayed at all exits from the premises requesting patrons to respect the needs of local residents and to leave the premises and area quietly

PROTECTION OF CHILDREN FROM HARM

Anyone who appears to be under the age of 18 and who is attempting to buy alcohol must be required to produce proof of age before such a sale is made

Annex 3

Conditions attached following a Hearing

THE PREVENTION OF PUBLIC NUISANCE

1 Noise from amplified music shall be inaudible at the boundary of the nearest noise sensitive premises

2 All windows and doors shall be shut when live and recorded music is being played after 10 pm

Annex 4


Plans

Ref No: G05-1591

Date: March 2005

N.S. Barker

Nesta Barker
Head of Environmental Health Services

Licensing Act 2003 CLUB PREMISES CERTIFICATE LICENCE SUMMARY	11951 011951
	Newcastle under Lyme Borough Council Licensing Admin Team Castle House Barracks Road Newcastle-under-Lyme Staffordshire ST5 1BL 01782 717717 www.newcastle-staffs.gov.uk

CLUB DETAILS

Name of Club in whose name this certificate is granted and relevant postal address of club
WOLSTANTON SOCIAL CLUB Wolstanton Social Club, Pitgreen Lane, Newcastle under Lyme, Staffordshire, ST5 0DQ
If different from above the postal address of Club Premises to which the certificate relates, or if none, ordnance survey map reference or description
Where the Club Premises Certificate is limited the dates
Qualifying club activities authorised by the certificate
Plays Indoors Indoor Sporting Events Live Music Indoors Recorded Music Indoors
Supply of Alcohol On and Off Premises

The times the certificate authorises the carrying out of qualifying club activities

ACTIVITY	LOCATION	DAYS	TIMES
Plays	Indoors	Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
Indoor Sporting Events	Indoors	Sun	12:00-23:30
		Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
Live Music	Indoors	Fri and Sat	11:00-00:30
		Sun	12:00-23:30
		Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30

29 January 2020

		Sun	12:00-23:30
Recorded Music	Indoors	Christmas Eve	11:00-00:00
		Boxing Day	11:00-00:00
		New Years Eve	11:00-00:30
		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
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Supply of Alcohol	The supply of alcohol by or on behalf of a club, or to the order of, a member or guest of the club for consumption on and off the premises.	Christmas Eve	11:00-00:00
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		Mon to Thurs	11:00-23:30
		Fri and Sat	11:00-00:30
		Sun	12:00-23:30

The opening hours of the club	
Christmas Eve	11:00-00:30
Boxing Day	11:00-00:30
New Years Eve	11:00-01:00
Mon to Thurs	11:00-00:00
Fri and Sat	11:00-01:00
Sun	12:00-00:00

Where the certificate authorises supplies of alcohol whether these are On and Off Premises
The supply of alcohol by or on behalf of a club, or to the order of, a member or guest of the club for consumption on and off the premises.

N.S. Barker

Nesta Barker
Head of Environmental Health Services

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